

ATF Cooling GmbH ist an innovative and fast-growing company specializing in process cooling solutions for machine tools, energy storage systems, and data centers. To strengthen our team and expand our expertise in refrigeration technology, we are looking for an experienced

## Service Technician (m/w/d) in Full-Time

#### Your Responsibilities

- Carrying out maintenance, repair, and installation work on our systems both in our facilities and at customer sites
- Preparing, maintaining, and archiving service reports in accordance with company standards
- Analyzing and troubleshooting technical faults, and preparing service and repair reports
- Regular inspection of system conditions and development of improvement proposals
- Close cooperation with technical and customer service teams to optimize service processes
- Assisting in training sessions and technical introductions for new equipment
- Independent handling of customer feedback and complaints, and active participation in quality management
- Systematic recording, evaluation, and documentation of quality issues to ensure continuous improvement of product and service quality

#### **Your Profile**

- Completed technical training or a comparable qualification
- Experience in maintenance, customer service, or technical support is an advantage
- Good knowledge of current F-Gas regulations and common refrigerants; certification according to ChemKlimaschutzV Category I or II is an advantage
- Confident handling of service reports and technical documentation
- Strong technical understanding and excellent practical skills (hands-on mentality)
- Independent, results-oriented working style with high self-motivation
- Good command of German and/or English, both written and spoken; additional languages are an advantage
- Team player with strong customer orientation and willingness to travel occasionally

### We Offer

- A secure position in an expanding, international, and modern company with long-term prospects, attractive compensation, and diverse opportunities for professional development
- ▼ Technically sophisticated products with high market potential
- A responsible position with freedom to organize your own work
- Flat hierarchies, short decision-making processes, and room for creativity
- Support from an experienced technical team
- Excellent teamwork, joint company activities (e.g. team events), and **a** family-like, pleasant working atmosphere



# Are you ready to take the next step in your career?

Then we invite you to become part of our successful team! Please send your complete application documents, including your salary expectations and earliest possible starting date, preferably by email to: ccwang@haosch.de. You are also welcome to contact us by phone: +49 711 6339-698-0.

We look forward to receiving your application!